

# Where to get help - WA



FAMILY VIOLENCE LAW HELP



**1800RESPECT**





If you are in immediate danger - call police on Triple Zero (000).

Domestic and family violence counselling - [1800 RESPECT](https://www.1800respect.org.au) (1800 737 732)

Translating and Interpreting Service - **131 450**


National Relay Service - **133 677**

[www.familyviolencelaw.gov.au](http://www.familyviolencelaw.gov.au)

Legal Services		
<a href="#">Family Advocacy and Support Service</a>	Legal help for people who are affected by domestic and family violence, with family law problems.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Legal Aid WA</a>	Legal help with family, criminal and civil law problems.	1300 650 579
<a href="#">Women's Law Centre WA</a>	Legal help for women about family law, child protection and domestic and family violence.	1800 625 122
<a href="#">Community Legal Centres</a>	Legal help provided by not-for-profit community organisations.	Find your local Community Legal Centre at <a href="http://www.naclc.org.au/clc_directory.php">www.naclc.org.au/clc_directory.php</a>
<a href="#">Law Society WA</a>	Referrals to private lawyers in your local area or language.	Find a lawyer at <a href="http://www.lawsocietywa.asn.au/find-a-lawyer">www.lawsocietywa.asn.au/find-a-lawyer</a>
Aboriginal and Torres Strait Islander Legal Services  		
<a href="#">Aboriginal Family Law Service</a>	Legal help and support for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Perth, Broome, Carnarvon, Kununurra, Geraldton, Kalgoorlie and Port Hedland.	1800 469 246
<a href="#">Family Violence Prevention Service, South Aboriginal Corporation</a>	Legal help and support for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Noongar country (Albany).	1800 557 187
<a href="#">Family Violence Prevention Unit, Marninwarntikura Women's Resource Centre</a>	Legal help and support for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Fitzroy Crossing.	(08) 9191 5284
Courts		
<a href="#">Family Court WA Call Centre</a>	General information about applying to the Family Court, court procedures and your matter in court.	1800 199 228
<a href="#">Magistrates Court of WA</a>	General information about court procedures and your matter in the Magistrates Court. Most Family Violence Restraining Orders are dealt with in the Magistrates Court.	To find your local Magistrates Court see <a href="http://www.magistratescourt.wa.gov.au/C/court_locations_contacts.aspx">www.magistratescourt.wa.gov.au/C/court_locations_contacts.aspx</a>
<a href="#">Children's Court of WA</a>	General information about court procedures and your child protection matter in the Children's Court.	(08) 9218 0100

Support at Court		
<a href="#">Family Advocacy and Support Service</a>	Support for people affected by domestic and family violence with family law problems. Includes referrals, information and help with safety at court.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Family Violence Service</a>	Information, non-legal advocacy and referrals for people in domestic and family violence situations. Support for people who have experienced violence at court with Family Violence Restraining Orders matters.	Armadale: (08) 9399 0722 Fremantle: (08) 9431 0324 Joondalup: (08) 9400 0707 Midland: (08) 9250 0229 Perth: (08) 9425 2459 Rockingham: (08) 9592 4018
Counselling and Support		
<a href="#">1800 RESPECT</a>	Counselling, information and referrals (24 hours, 7 days).	1800 RESPECT (1800 737 732)
<a href="#">Women's Domestic Violence Helpline</a>	Counselling, information and referrals including assistance with emergency accommodation (24 hours, 7 days).	1800 000 599
<a href="#">MensLine</a>	Phone support and referrals for men who have experienced or used domestic and family violence (24 hours, 7 days).	1300 789 978
<a href="#">WA Men's Domestic Violence Helpline</a>	Support for men who have used violence including referrals to men's behaviour change programs (24 hours, 7 days).	1800 000 599
<a href="#">Victims of Crime WA</a>	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 818 988
<a href="#">Family Relationships Advice Line</a>	Information about family relationship issues and parenting arrangements after separation. Referrals to local services.	1800 050 321
Housing and Emergency Accommodation		
<a href="#">Women's Domestic Violence Helpline</a>	Help with emergency housing for women affected by domestic and family violence (24 hours, 7 days).	1800 000 599
<a href="#">Entrypoint Perth</a>	Homelessness services.	1800 124 684
<a href="#">WA Housing Authority</a>	For information about community and public housing, rental bond loans and applications, contact your <a href="#">local housing office</a> .	Find your local office at <a href="http://www.housing.wa.gov.au/contactus/offices">www.housing.wa.gov.au/contactus/offices</a>
<a href="#">Tenancy WA Advice Line</a>	Legal help for tenants living in public and private residential housing.	1800 621 999
Sexual Assault Services		
<a href="#">Sexual Assault Resource Centre</a>	Crisis phone counselling, referrals, help in reporting a sexual assault to Police and preparing for court (24 hours, 7 days).	1800 199 888

Financial help		
<a href="#">Centrelink Social Worker</a>	Help with applying for a crisis payment and other benefits, as well as short-term counselling and referrals.	132 850 or visit local service centre
<a href="#">Victims of Crime WA</a>	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 818 988
<a href="#">Child Support</a>	Information about and applications for child support.	131 272
<a href="#">The Salvation Army</a>	People affected by domestic and family violence may be eligible for emergency relief (food, travel, phone, bills, utilities, clothing, etc).	13 SALVOS (13 72 58)
<a href="#">National Debt Helpline</a>	Legal help and financial counselling, including about credit, banking, debt recovery and insurance.	1800 007 007
Banks	Some banks offer financial help to existing customers leaving domestic and family violence. If you're having trouble making repayments, all banks have financial hardship teams you can talk to.	CBA: 1800 222 387 NAB: 1800 701 599 ANZ: 13 13 14 Westpac: 1800 063 509
<a href="#">No Interest Loan Scheme</a>	People affected by domestic and family violence on low incomes may be eligible for safe, fair and affordable credit.	<a href="http://www.nils.com.au">www.nils.com.au</a>
Visa and Immigration		
<a href="#">The Humanitarian Group</a>	Legal help with immigration matters.	(08) 6148 3600
<a href="#">Multicultural Women's Advocacy and Support Service</a>	Support and referrals for migrant women who have experienced domestic and family violence.	Fremantle: (08) 9336 8282 Gosnells: (08) 9490 4988 Mirrabooka: (08) 9344 8988 Northbridge: (08) 9328 1200
<a href="#">Refugee Council of Australia</a>	Website with services that can help refugees and asylum seekers with immigration advice.	Find a local service at <a href="http://www.refugeecouncil.org.au/migration-advice">www.refugeecouncil.org.au/migration-advice</a>
<a href="#">Law Society WA</a>	Referrals to private lawyers in your local area or language.	Find a lawyer at <a href="http://www.lawsocietywa.asn.au/find-a-lawyer">www.lawsocietywa.asn.au/find-a-lawyer</a>
Older Persons Services		
Advocare	Information, support and referrals relating to elder abuse	1300 724 679
<a href="#">Older Person's Advocacy Network</a>	Advocacy for people receiving aged care services, including people experiencing elder abuse.	1800 700 600
<a href="#">Northern Suburbs Community Legal Centre, Elder Law Services</a>	Legal advice, information, referral and crisis counselling for older people experiencing elder abuse.	Mirrabooka: (08) 944 1663 Joondalup: (08) 9301 4413
<a href="#">Relationships Australia Elder Relationship Service</a>	Family counselling and mediation to help older people and their families to resolve family conflict, plan for the future and prevent elder abuse.	(08) 6164 0171

Disability Services		
<a href="#">National Disability Advocacy Program</a>	Support and advocacy for people with a disability to promote and protect their rights and community participation.	Find a Disability Advocate: <a href="https://disabilityadvocacyfinder.dss.gov.au/disability/ndap">https://disabilityadvocacyfinder.dss.gov.au/disability/ndap</a>
<a href="#">People with Disability Australia</a>	Information, support and referrals for people with a disability, their family, friends or supports.	1800 422 015
<a href="#">National Disability Abuse and Neglect Hotline</a>	A confidential service to report abuse and neglect of people with disability. Reports can be made by family members, friends, service providers or a person with disability.	1800 880 052
LGBTIQ+ Services 		
<a href="#">QLIFE</a>	Phone and internet counselling, support and referrals for LGBTIQ+ people and their families.	1800 184 527
Other Crisis Support		
<b>Alcohol and Drug Information Service</b>	Alcohol and drug advice, crisis counselling, information and referrals.	1800 198 024
<a href="#">Gamble Aware Counselling Helpline</a>	Phone counselling and referrals for people affected by gambling (24 hours, 7 days).	1800 858 858
<b>Mental Health Triage Service</b>	Mental health support and referral service staffed by mental health professionals (24 hours, 7 days).	13 14 65
<a href="#">Suicide Call Back Service</a>	Phone, video or online counselling for anyone affected by suicide (24 hours, 7 days).	1300 659 467
<a href="#">Lifeline</a>	Crisis and suicide prevention counselling (24 hours, 7 days).	13 11 14
Men's Behaviour Change Programs		
Men's Behaviour Change Programs provide support, group work, individual counselling and case management for men who use violence and want to change. It can also include support for women and children.		
To get information and referrals to your local Men's Behaviour Change Program, call the <a href="#">WA Men's Domestic Violence Helpline</a> on 1800 000 599.		

While we have tried to make the information here as up-to-date and accurate as possible, the law is complex and always changing. All legal problems are different. You should see a lawyer to get advice about your problem. Legal Aid NSW, National Legal Aid and the Commonwealth Attorney-General's Department are not liable for any errors or omissions, or for any loss or damage that arises from any person who relies on any information on this factsheet. This factsheet was developed in 2019.



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