

# Where to get help - SA



FAMILY VIOLENCE LAW HELP



**1800RESPECT**



If you are in immediate danger - call police on Triple Zero (000).

Domestic and family violence counselling - [1800 RESPECT](https://www.1800respect.org.au) (1800 737 732)

Translating and Interpreting Service - **131 450**

National Relay Service - **133 677**

[www.familyviolencelaw.gov.au](http://www.familyviolencelaw.gov.au)

## Legal Services

<a href="#">Family Advocacy and Support Service, Legal Service</a>	Legal help for people who are affected by domestic and family violence, with family law problems.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Legal Services Commission SA</a>	Legal help for family, criminal and civil law problems.	<b>1300 366 424</b>
<a href="#">Women's Legal Service SA</a>	Legal help for women about family law, child protection and domestic and family violence.	<b>(08) 8221 5553</b>
<a href="#">Community Legal Centres</a>	Legal help provided by not-for-profit community organisations.	Find your local Community Legal Centre at <a href="http://www.naclc.org.au/clc_directory.php">www.naclc.org.au/clc_directory.php</a>
<a href="#">Legal Referral Service, Law Society SA</a>	Online referrals to private lawyers in your local area or language.	Search online here <a href="http://www.lawsocietysa.asn.au/referral">www.lawsocietysa.asn.au/referral</a>

## Aboriginal and Torres Strait Islander Legal Services


<a href="#">Family Violence Legal Service Aboriginal Corporation</a>	Legal help and support for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Port Augusta, Port Lincoln and Ceduna regions.	Port Augusta: <b>1800 111 052</b> Port Lincoln: <b>1800 309 912</b> Ceduna: <b>1800 839 059</b>
<a href="#">Aboriginal and Torres Strait Islander Women's Program, Women's Legal Service SA</a>	Legal help for Aboriginal and Torres Strait Islander women about family law, child protection and domestic and family violence.	<b>1800 685 037</b>
<a href="#">Aboriginal Legal Rights Movement</a>	Legal help and support for Aboriginal and Torres Strait Islander people about family law and child protection. Services in Adelaide, Port Augusta, Murray Bridge and Ceduna.	<b>1800 643 222</b>

## Courts

<a href="#">Family Law National Enquiry Centre</a>	General information about applying to the Family Courts, court procedures and your matter in court.	<b>1300 352 000</b>
<a href="#">Magistrates Court SA</a>	General information about court procedures and your matter in the Magistrates Court. Most Intervention Orders are dealt with in the Magistrates Court.	<b>(08) 8204 2444</b>
<a href="#">Youth Court SA</a>	General information about court procedures and your child protection matter in the Youth Court.	<b>(08) 8204 0331</b>

## Support at Court

<a href="#">Family Advocacy and Support Service, Support Services</a>	Support for people affected by domestic and family violence with family law problems. Includes referrals, information and help with safety at court.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Women's Domestic Violence Court Assistance Service</a>	Information, non-legal advocacy and referrals for women in domestic and family violence situation. Includes assistance with getting an Intervention Order.	<b>1800 VICTIM</b> (1800 842 846)

Counselling and Support		
<a href="#">1800 RESPECT</a>	Domestic and family violence counselling, information and referrals (24 hours, 7 days).	1800 RESPECT (1800 737 732)
<a href="#">Women's Safety Services SA</a>	Domestic and family violence counselling, information and referrals including assistance with emergency accommodation (24 hours, 7 days).	1800 800 098
<a href="#">MensLine</a>	Phone support and referrals for men who have experienced or used domestic and family violence (24 hours, 7 days).	1300 789 978
<a href="#">Men's Referral Service</a>	Support and referrals for men including referrals to men's behaviour change programs. Information for women wanting help with a male partner or family member.	1300 766 491
<a href="#">Victims Support Services SA</a>	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 842 846
<a href="#">Family Relationships Advice Line</a>	Information about family relationship issues and parenting arrangements after separation. Referrals to local services that can help.	1800 050 321
Housing and Emergency Accommodation		
<a href="#">Women's Safety Services SA</a>	Help with emergency housing for people affected by domestic and family violence (24 hours, 7 days).	1800 800 098
Homelessness Gateway	Referrals to homelessness services (24 hours, 7 days).	1800 003 308
<a href="#">Tenant's Information and Advisory Service</a>	Legal help for tenants living in public and private residential housing.	1800 060 462
<a href="#">Housing SA</a>	Information about community and public housing, rental bond loans and applications	131 299
<a href="#">RSPCA Safe Kennels Project</a>	Temporary help with caring for a pet while escaping domestic and family violence.	1300 477 722
Visa and Immigration		
<a href="#">Legal Services Commission SA</a>	Legal help with immigration matters.	1300 366 424
Migrant Women's Support Program	Information, safety planning, support and referrals for migrant women who have experienced domestic and family violence.	(08) 8152 9260
<a href="#">Refugee Council of Australia</a>	Website with services that can help refugees and asylum seekers with immigration advice.	Find a local service at <a href="http://www.refugeecouncil.org.au/migration-advice">www.refugeecouncil.org.au/migration-advice</a>
<a href="#">Legal Referral Service, Law Society SA</a>	Online referrals to private lawyers in your local area or language.	Search online here <a href="http://www.lawsocietysa.asn.au/referral">www.lawsocietysa.asn.au/referral</a>
LGBTIQ+ Services 		
<a href="#">QLIFE</a>	Phone and internet counselling, support and referrals for LGBTIQ+ people and their families.	1800 184 527

Financial help		
<a href="#">Centrelink Social Worker</a>	Help with applying for a crisis payment and other benefits, as well as short-term counselling and referrals.	132 850 or visit local service centre
<a href="#">Victims Support Services SA</a>	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 842 846
<a href="#">Child Support</a>	Information about and applications for child support.	131 272
<a href="#">The Salvation Army</a>	People affected by domestic and family violence may be eligible for emergency relief (food, travel, phone, bills, utilities, clothing, etc).	13 SALVOS (13 72 58)
<a href="#">National Debt Helpline</a>	Legal help and financial counselling, including about credit, banking, debt recovery and insurance.	1800 007 007
Banks	Some banks offer financial help to existing customers leaving domestic and family violence. If you're having trouble making repayments, all banks have financial hardship teams you can talk to.	<a href="#">Commonwealth Bank:</a> 1800 222 387 <a href="#">NAB:</a> 1800 701 599
<a href="#">No Interest Loan Scheme</a>	People affected by domestic and family violence on low incomes may be eligible for safe, fair and affordable credit.	<a href="http://www.nils.com.au">www.nils.com.au</a>
Sexual Assault Services		
<a href="#">Yarrow Place</a>	Crisis phone counselling, referrals, help in reporting a sexual assault to police and preparing for court (24 hours, 7 days).	1800 817 421
Older Persons Services		
Elder Abuse Phone Line	Information, support and referrals relating to the abuse of older people living in the community.	1800 372 310
<a href="#">Relationships Australia Elder Relationship Service</a>	Family counselling and mediation to help older people and their families to resolve family conflict, plan for the future and prevent elder abuse.	(08) 8223 4566
<a href="#">Older Person's Advocacy Network</a>	Advocacy for people receiving aged care services, including people experiencing elder abuse.	1800 700 600
Disability Services		
<a href="#">National Disability Advocacy Program</a>	Support and advocacy for people with a disability to promote and protect their rights and community participation.	Find a Disability Advocate using the online finder: <a href="https://disabilityadvocacyfinder.dss.gov.au/disability/ndap">https://disabilityadvocacyfinder.dss.gov.au/disability/ndap</a>
<a href="#">People with Disabilities Australia</a>	Information, support and referrals for people with a disability, their family, friends or supports.	1800 422 015
<a href="#">National Disability Abuse and Neglect Hotline</a>	A confidential service to report abuse and neglect of people with disability. Reports can be made by family members, friends, service providers or a person with disability.	1800 880 052

Other Crisis Support		
<b>Alcohol and Drug Information Service</b>	Alcohol and drug advice, crisis counselling, information and referrals.	<b>1300 121 340</b>
<a href="#"><u>Gambling Aware Counselling Helpline</u></a>	Phone counselling and referrals for people affected by gambling (24 hours, 7 days).	<b>1800 858 858</b>
<b>Mental Health Emergency</b>	Mental health support and referral service staffed by professionals (24 hours, 7 days).	<b>13 14 65</b>
<a href="#"><u>Suicide Call Back Service</u></a>	Phone, video or online counselling for anyone affected by suicide (24 hours, 7 days).	<b>1300 659 467</b>
<a href="#"><u>Lifeline</u></a>	Crisis and suicide prevention counselling (24 hours, 7 days).	<b>13 11 14</b>
Men's Behaviour Change Programs		
<p>Men's Behaviour Change Programs provide support, group work, individual counselling and case management for men who use violence and want to change. It can also include support for women and children.</p> <p>To get information and referrals to your local Men's Behaviour Change Program, call the <a href="#"><u>Men's Referral Service</u></a> on <b>1300 766 491</b>.</p>		

While we have tried to make the information here as up-to-date and accurate as possible, the law is complex and always changing. All legal problems are different. You should see a lawyer to get advice about your problem. Legal Aid NSW, National Legal Aid and the Commonwealth Attorney-General's Department are not liable for any errors or omissions, or for any loss or damage that arises from any person who relies on any information on this factsheet. This factsheet was developed in 2019.



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