

# Where to get help - NT



FAMILY VIOLENCE LAW HELP



**1800RESPECT**



If you are in immediate danger - call police on Triple Zero (000).

Domestic and family violence counselling - [1800 RESPECT](https://www.1800respect.org.au) (1800 737 732)

Translating and Interpreting Service - **131 450**

National Relay Service - **133 677**

[www.familyviolencelaw.gov.au](http://www.familyviolencelaw.gov.au)

## Legal Services

<a href="#">NT Legal Aid</a>	Legal help with family, criminal and civil law problems.	1800 019 343
<a href="#">Katherine Women's Information and Legal Service (KWILS)</a>	Legal help for women about family law, child protection and domestic and family violence. Services in Katherine and surrounding areas.	1800 620 108
<a href="#">Respondent Early Assistance Legal Service (REALS)</a>	Legal help for people who are responding to Domestic Violence Order matters in the Local Court at Darwin.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Central Australia Women's Legal Service</a>	Legal help for women about family law, child protection and domestic and family violence.	1800 684 005
<a href="#">Top End Women's Legal Service</a>	Legal help for women in the Top End.	1800 234 441
<a href="#">Domestic Violence Legal Service (Darwin)</a>	Legal help for people who have experienced domestic and family violence.	(08) 8999 7977
<a href="#">Darwin Community Legal Service</a>	Legal help for people in Darwin and surrounding areas.	1800 812 953
Legal Referral Service, Law Society NT	Referrals to private lawyers in your local area or language.	(08) 8981 5104

## Aboriginal and Torres Strait Islander Legal Services

<a href="#">North Australian Aboriginal Family Legal Service</a>	Legal help for Aboriginal and Torres Strait Islander people with family law problems. Services in the Top End.	Darwin: (08) 8923 8200 Katherine: (08) 8972 3200
<a href="#">Central Australian Aboriginal Family Legal Unit</a>	Legal help for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Central Australia and the Barkly Region.	1800 088 884
<a href="#">North Australian Aboriginal Justice Agency</a>	Legal help for Aboriginal and Torres Strait Islander people.	1800 898 251

## Courts

<a href="#">Family Law National Enquiry Centre</a>	General information about applying to the Family Courts, court procedures and your matter in court.	1300 352 000
<a href="#">NT Local Court</a>	General information about court procedures and your matter in the Local Court. Most Domestic Violence Orders as well as child protection matters are dealt with in the Local Court.	Darwin (criminal matters): (08) 8999 6137 Darwin (civil matters): (08) 8999 7280 Katherine: (08) 8973 8956 Tennant Creek: (08) 8962 4377 Alice Springs (civil matters): (08) 8951 5710

Support at Court		
<a href="#">Katherine Women's Information and Legal Service</a>	Support for women in the Local Court at Katherine with Domestic Violence Order matters.	1800 620 108
<a href="#">Victims of Crime NT</a>	Support for people who have experienced domestic and family violence. Provide support at Darwin Local Court, Fridays with Domestic Violence Order matters.	1800 672 242
<a href="#">Respondent Early Assistance Legal Service (REALS)</a>	Support for people who are responding to Domestic Violence Order matters in the Local Court at Darwin.	To get help, see <a href="http://www.familyviolencelaw.gov.au/fass">www.familyviolencelaw.gov.au/fass</a>
<a href="#">Central Australia Women's Legal Service</a>	Support for women with Domestic Violence matters at Alice Springs and Tennant Creek Local Courts	1800 684 005
<a href="#">NT Legal Aid Commission</a>	Support for people responding to Domestic Violence Order in Alice Springs Local Court	1800 019 343
Counselling and Support		
<a href="#">1800 RESPECT</a>	Domestic and family violence counselling, information and referrals (24 hours, 7 days).	1800 RESPECT (1800 737 732)
<a href="#">MensLine</a>	Phone support and referrals for men who have experienced or used domestic and family violence (24 hours, 7 days).	1300 789 978
<a href="#">Men's Referral Service</a>	Support and referrals for men including to men's behaviour change programs. Information for women wanting help with a male partner or family member.	1300 766 491
<a href="#">Victims of Crime NT</a>	Information, support, referrals and some financial support for victims of crime.	1800 672 242
<a href="#">Family Relationships Advice Line</a>	Referrals and information about family relationship issues and parenting arrangements after separation.	1800 050 321
<a href="#">NPY Women's Council</a>	Information, support and referrals for Aboriginal and Torres Strait Islander women who have experienced domestic and family violence.	1800 180 840
<a href="#">Catholic Care NT</a>	Counselling and behaviour change programs for people who have experienced domestic and family violence including children.	Darwin: (08) 8944 2000 Katherine: (08) 8971 077 Tennant Creek: (08) 8962 3065 Alice Springs: (08) 8958 2400
Housing and Emergency Accommodation		
<a href="#">Shelter Me</a>	Online directory of homelessness and housing services.	See <a href="http://www.shelterme.org.au">www.shelterme.org.au</a>
<a href="#">Tenant's Advice Service</a>	Legal help for tenants living in public and private residential housing.	1800 812 953
<a href="#">Department of Housing and Community Development</a>	For information about community and public housing, including applications, contact your local housing office.	Find your local office at <a href="http://www.nt.gov.au/property/public-housing/contacts-and-support-services">www.nt.gov.au/property/public-housing/contacts-and-support-services</a>
LGBTIQ+ Services 		
<a href="#">QLIFE</a>	Phone and internet counselling, support and referrals for LGBTIQ+ people and their families.	1800 184 527

Financial help		
<a href="#">Centrelink Social Worker</a>	Help with applying for a crisis payment and other benefits, as well as short-term counselling and referrals.	132 850 or visit local service centre
<a href="#">Victims of Crime NT</a>	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 672 242
<a href="#">Child Support</a>	Information about and applications for child support.	131 272
<a href="#">The Salvation Army</a>	People affected by domestic and family violence may be eligible for emergency relief (food, travel, phone, bills, utilities, clothing, etc).	13 SALVOS (13 72 58)
<a href="#">National Debt Helpline</a>	Legal help and financial counselling, including about credit, banking, debt recovery and insurance.	1800 007 007
Banks	Some banks offer financial help to customers leaving domestic and family violence. If you're having trouble making repayments, all banks have financial hardship teams you can talk to.	CBA: 1800 222 387 NAB: 1800 701 599 ANZ: 13 13 14 Westpac: 1800 063 509
<a href="#">No Interest Loan Scheme</a>	People affected by domestic and family violence on low incomes may be eligible for safe, fair and affordable credit.	<a href="http://www.nils.com.au">www.nils.com.au</a>
Visa and Immigration		
<a href="#">Multicultural Council of NT</a>	Legal help for refugees and migrants in the Top End.	(08) 8945 9122
<a href="#">Multicultural Community Service Central Australia</a>	Advice and advocacy for refugees and migrants in Central Australia.	(08) 8952 8776
<a href="#">Legal Referral Service, Law Society NT</a>	Referrals to private lawyers in your local area or language.	(08) 8981 5104
Older Persons Services		
Elder Abuse Information Line	Information, support and referrals relating to elder abuse.	1800 037 072
<a href="#">Older Person's Advocacy Network</a>	Advocacy for people receiving aged care services, including people experiencing elder abuse.	1800 700 600
<a href="#">Relationships Australia Elder Relationship Service</a>	Family counselling and mediation to help older people and their families to resolve family conflict, plan for the future and prevent elder abuse.	1300 364 277
Sexual Assault Services		
<a href="#">Sexual Assault Referral Centre</a>	Crisis phone counselling, referrals, help in reporting a sexual assault to police and preparing for court (24 hours, 7 days).	Darwin: (08) 8922 6472 Alice Springs: (08) 8955 4500 Katherine: (08) 8973 8524 Tennant Creek: (08) 8962 4361

Disability Services		
<a href="#">National Disability Advocacy Program</a>	Support and advocacy for people with a disability to promote and protect their rights and community participation.	Find a Disability Advocate using the online finder: <a href="https://disabilityadvocacyfinder.dss.gov.au/disability/ndap">https://disabilityadvocacyfinder.dss.gov.au/disability/ndap</a>
<a href="#">People with Disabilities Australia</a>	Information, support and referrals for people with a disability, their family, friends or supports.	1800 422 015
<a href="#">National Disability Abuse and Neglect Hotline</a>	A confidential service to report abuse and neglect of people with disability. Reports can be made by family members, friends, service providers or a person with disability.	1800 880 052
Other Crisis Support		
Alcohol and Drug Information Service	Alcohol and drug advice, crisis counselling, information and referrals.	1800 131 350
<a href="#">Gamble Aware Counselling Helpline</a>	Phone counselling and referrals for people affected by gambling (24 hours, 7 days).	1800 858 858
NT Mental Health Line	Mental health support and referral service staffed by professionals (24 hours, 7 days).	1800 682 288
<a href="#">Suicide Call Back Service</a>	Phone, video or online counselling for anyone affected by suicide (24 hours, 7 days).	1300 659 467
<a href="#">Lifeline</a>	Crisis and suicide prevention counselling (24 hours, 7 days).	13 11 14
Men's Behaviour Change Programs		
<p>Men's Behaviour Change Programs provide support, group work, individual counselling and case management for men who use violence and want to change. It can also include support for women and children.</p> <p>To get information and referrals to your local Men's Behaviour Change Program, call <a href="#">Relationships Australia</a> on 1300 364 277.</p> <p><a href="#">CatholicCare</a> provide similar services, see their <a href="#">website</a> for details.</p>		

While we have tried to make the information here as up-to-date and accurate as possible, the law is complex and always changing. All legal problems are different. You should see a lawyer to get advice about your problem. Legal Aid NSW, National Legal Aid and the Commonwealth Attorney-General's Department are not liable for any errors or omissions, or for any loss or damage that arises from any person who relies on any information on this factsheet. This factsheet was developed in 2019.



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