

Where to get help - NT



FAMILY VIOLENCE LAW HELP



1800RESPECT



NATIONAL RELAY SERVICE

If you are in immediate danger - call police on Triple Zero (000).

Domestic and family violence counselling - [1800 RESPECT](https://www.1800respect.org.au) (1800 737 732)

Translating and Interpreting Service - **131 450**

National Relay Service - **133 677**

www.familyviolencelaw.gov.au

Legal Services


NT Legal Aid	Legal help with family, criminal and civil law problems.	1800 019 343
Katherine Women's Information and Legal Service (KWILS)	Legal help for women about family law, child protection and domestic and family violence. Services in Katherine and surrounding areas.	1800 620 108
Respondent Early Assistance Legal Service (REALS)	Legal help for people who are responding to Domestic Violence Order matters in the Local Court at Darwin.	To get help, see www.familyviolencelaw.gov.au/fass
Central Australia Women's Legal Service	Legal help for women about family law, child protection and domestic and family violence.	1800 684 005
Top End Women's Legal Service	Legal help for women in the Top End.	1800 234 441
Domestic Violence Legal Service (Darwin)	Legal help for people who have experienced domestic and family violence.	(08) 8999 7977
Darwin Community Legal Service	Legal help for people in Darwin and surrounding areas.	1800 812 953
Legal Referral Service, Law Society NT	Referrals to private lawyers in your local area or language.	(08) 8981 5104

Aboriginal and Torres Strait Islander Legal Services

North Australian Aboriginal Family Legal Service	Legal help for Aboriginal and Torres Strait Islander people with family law problems. Services in the Top End.	Darwin: (08) 8923 8200 Katherine: (08) 8972 3200
Central Australian Aboriginal Family Legal Unit	Legal help for Aboriginal and Torres Strait Islander people who have experienced domestic and family violence. Services in Central Australia and the Barkly Region.	1800 088 884
Central Australian Women's Legal Service	Legal help for Aboriginal and Torres Strait Islander women about family law, child protection and domestic and family violence. Services in Central Australia.	1800 684 055
North Australian Aboriginal Justice Agency	Legal help for Aboriginal and Torres Strait Islander people.	1800 898 251

Courts

Family Law National Enquiry Centre	General information about applying to the Family Courts, court procedures and your matter in court.	1300 352 000
NT Local Court	General information about court procedures and your matter in the Local Court. Most Domestic Violence Orders as well as child protection matters are dealt with in the Local Court.	Darwin (criminal matters): (08) 8999 6137 Darwin (civil matters): (08) 8999 7280 Katherine: (08) 8973 8956 Tennant Creek: (08) 8962 4377

Support at Court		
Katherine Women's Information and Legal Service	Support for women in the Local Court at Katherine with Domestic Violence Order matters.	1800 620 108
Victims of Crime NT	Support for people who have experienced domestic and family violence. Provide support on Fridays in the Local Court at Darwin with Domestic Violence Order matters.	1800 672 242
Respondent Early Assistance Legal Service (REALS)	Support for people who are responding to Domestic Violence Order matters in the Local Court at Darwin.	To get help, see www.familyviolencelaw.gov.au/fass
Counselling and Support		
1800 RESPECT	Domestic and family violence counselling, information and referrals (24 hours, 7 days).	1800 RESPECT (1800 737 732)
MensLine	Phone support and referrals for men who have experienced or used domestic and family violence (24 hours, 7 days).	1300 789 978
Men's Referral Service	Support and referrals for men including referrals to men's behaviour change programs. Information for women wanting help with a male partner or family member.	1300 766 491
Victims of Crime NT	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 672 242
Family Relationships Advice Line	Information about family relationship issues and parenting arrangements after separation. Referrals to local services.	1800 050 321
NPY Women's Council	Information, support and referrals for Aboriginal and Torres Strait Islander women who have experienced domestic and family violence. Help with Domestic Violence Order matters.	1800 180 840
Catholic Care NT	Counselling service supporting people who have experienced domestic and family violence including children. Also provide behaviour change programs.	Darwin: (08) 8944 2000 Katherine: (08) 8971 077 Tennant Creek: (08) 8962 3065 Alice Springs: (08) 8958 2400
Housing and Emergency Accommodation		
Shelter Me	Online directory of homelessness, housing and other services.	See www.shelterme.org.au
Tenant's Advice Service	Legal help for tenants living in public and private residential housing.	1800 812 953
Department of Housing and Community Development	For information about community and public housing, including applications, contact your local housing office.	Find your local office at www.nt.gov.au/property/public-housing/contacts-and-support-services
LGBTIQ+ Services 		
QLIFE	Phone and internet counselling, support and referrals for LGBTIQ+ people and their families.	1800 184 527

Financial help		
Centrelink Social Worker	Help with applying for a crisis payment and other benefits, as well as short-term counselling and referrals.	132 850 or visit local service centre
Victims of Crime NT	Information, support and referral for victims of crime. Victims may be eligible for financial support.	1800 672 242
Child Support	Information about and applications for child support.	131 272
The Salvation Army	People affected by domestic and family violence may be eligible for emergency relief (food, travel, phone, bills, utilities, clothing, etc).	13 SALVOS (13 72 58)
National Debt Helpline	Legal help and financial counselling, including about credit, banking, debt recovery and insurance.	1800 007 007
Banks	Some banks offer financial help to existing customers leaving domestic and family violence. If you're having trouble making repayments, all banks have financial hardship teams you can talk to.	Commonwealth Bank: 1800 222 387 NAB: 1800 701 599
No Interest Loan Scheme	People affected by domestic and family violence on low incomes may be eligible for safe, fair and affordable credit.	www.nils.com.au
Visa and Immigration		
Multicultural Council of NT	Legal help for refugees and migrants in the Top End.	(08) 8945 9122
Multicultural Community Service Central Australia	Advice and advocacy for refugees and migrants in Central Australia.	(08) 8952 8776
Legal Referral Service, Law Society NT	Referrals to private lawyers in your local area or language.	(08) 8981 5104
Older Persons Services		
Elder Abuse Information Line	Information, support and referrals relating to elder abuse.	1800 037 072
National Aged Care Advocacy Line	Advocacy for people receiving aged care services, including people experiencing elder abuse.	1800 700 600
Relationships Australia Elder Relationship Service	Family counselling and mediation to help older people and their families to resolve family conflict, plan for the future and prevent elder abuse.	1300 364 277
Sexual Assault Services		
Sexual Assault Referral Centre	Crisis phone counselling, referrals, help in reporting a sexual assault to police and preparing for court (24 hours, 7 days).	Darwin: (08) 8922 6472 Alice Springs: (08) 8955 4500 Katherine: (08) 8973 8524 Tennant Creek: (08) 8962 4361
Sexual Assault Reporting Anonymously	Website to report a sexual assault anonymously, information is passed on to police.	www.sara.org.au

Disability Services		
National Disability Advocacy Program	Support and advocacy for people with a disability to promote and protect their rights and community participation.	Find a Disability Advocate using the online finder: https://disabilityadvocacyfinder.dss.gov.au/disability/ndap
Disability Rights Information Service	Information, support and referrals for people with a disability, their family, friends or supports.	1800 422 015
National Disability Abuse and Neglect Hotline	A confidential service to report abuse and neglect of people with disability. Reports can be made by family members, friends, service providers or a person with disability.	1800 880 052
Other Crisis Support		
Alcohol and Drug Information Service	Alcohol and drug advice, crisis counselling, information and referrals.	1800 131 350
Gambling Help	Phone counselling and referrals for people affected by gambling (24 hours, 7 days).	1800 858 858
NT Mental Health Line	Mental health support and referral service staffed by professionals (24 hours, 7 days).	1800 682 288
Suicide Call Back Service	Phone, video or online counselling for anyone affected by suicide (24 hours, 7 days).	1300 659 467
Lifeline	Crisis and suicide prevention counselling (24 hours, 7 days).	13 11 14
Men's Behaviour Change Programs		
<p>Men's Behaviour Change Programs provide support, group work, individual counselling and case management for men who use violence and want to change. It can also include support for women and children.</p> <p>To get information and referrals to your local Men's Behaviour Change Program, call Relationships Australia on 1300 364 277.</p> <p>CatholicCare provide similar services, see their website for details.</p>		

While we have tried to make the information here as up-to-date and accurate as possible, the law is complex and always changing. All legal problems are different. You should see a lawyer to get advice about your problem. Legal Aid NSW, National Legal Aid and the Commonwealth Attorney-General's Department are not liable for any errors or omissions, or for any loss or damage that arises from any person who relies on any information on this factsheet. This factsheet was developed in 2019.



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National Legal Aid